

Louisiana Department of Health Health Plan Advisory 20-24 December 3, 2020

MCO Preparation - 2021 Healthcare Common Procedure Coding System Update

Louisiana Medicaid is updating the Medicaid fee-for-service files to reflect new and deleted procedure codes for 2021. The intent is to have the 2021 procedure codes on file with the applicable fee schedules updated and published as quickly as possible.

Managed care organizations (MCO) are instructed to prepare and update their claims processing systems proactively with any additions, changes or deletions to ensure delays in processing 2021 claims are minimized for providers.

Each MCO is expected to update their systems promptly to include the 2021 Healthcare Common Procedure Coding System (HCPCS) updates and perform a recycle of denied claims related to the 2021 codes not being on file and any rate changes within 15 days of the fee schedules being published (Section 17.2.7.3.1 of the contract). MCOs are also expected to notify providers of their process and provide a timeline for implementing the 2021 HCPCS update, as well as their plan to recycle denied or adjusted claims.